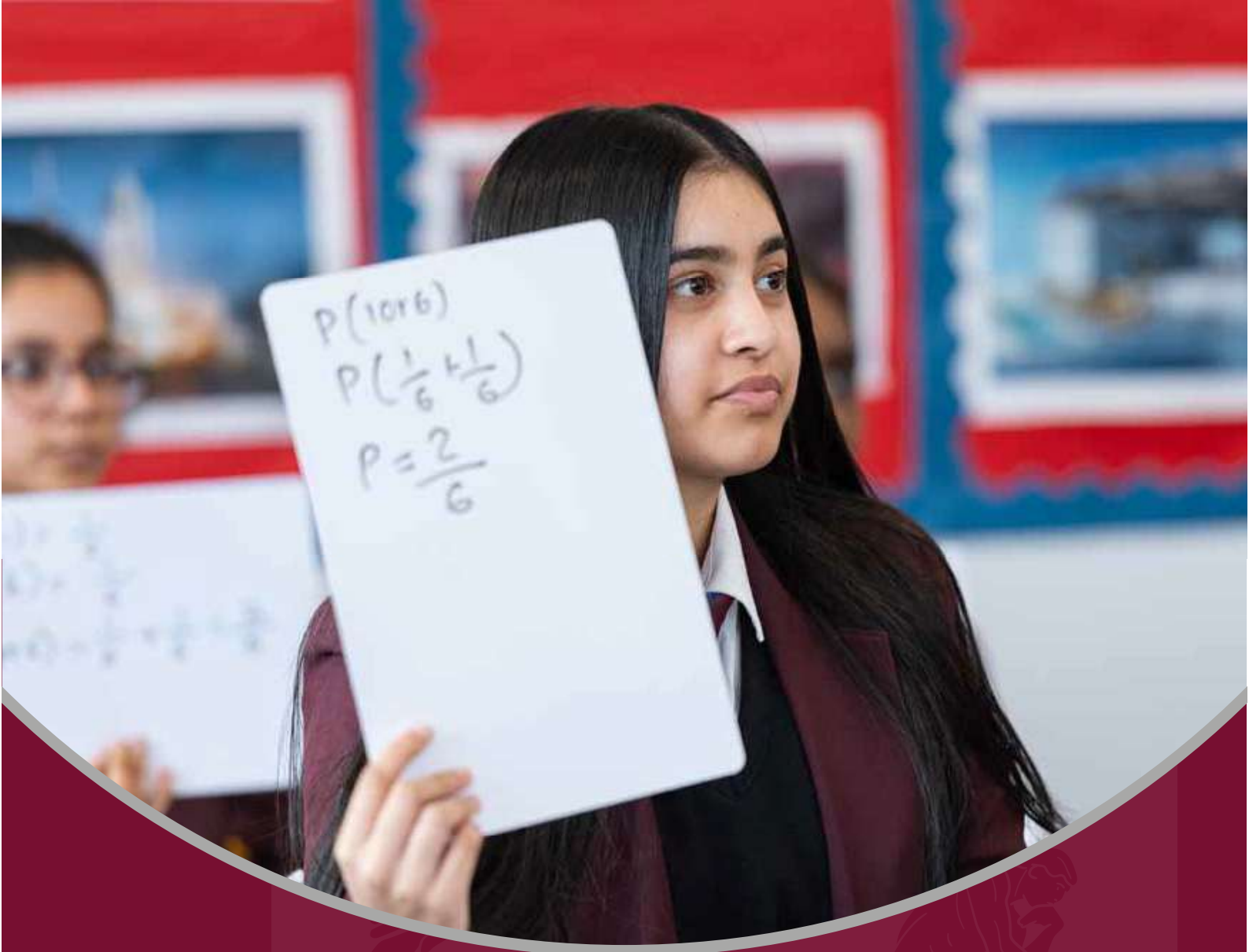




Communicating with the School

A Parent/Carer Guide



Barnhill
Community High School

A message from the Head

We believe it is important that parents feel they can contact the school no matter what the reason.

Every student is different and we are aware that sometimes parents just need clarification of a homework or sports fixture, but there are other times when a more serious issue needs to be raised.

We at Barnhill are always striving to improve communication with parents. This leaflet is designed to let you know who to contact and how, either by telephone or email.

We will always work to respond to your communication within 48 hours. This time frame allows us to gather the relevant information, although in some cases this may take more time. If so, we will aim to notify you as to when we will be making contact.

Just like everyone else we do like to get positive feedback so if we have done something well please do let us know.

John Jones, Headteacher



School contact details

Main switchboard	020 8839 0600
School email	enquiries@barnhill.school
School website	www.barnhill.school
Uniform retailer	School Bells, 48 Bell Road, Hounslow TW3 3PB 020 8577 6656

Senior leadership team

Headteacher	Mr J Jones	jjones@barnhill.school
Associate Headteacher / Achievement	Ms T Qureshi	tqureshi@barnhill.school
Deputy Headteacher / Curriculum	Ms K Winter	kwinter@barnhill.school
Deputy Headteacher / Pastoral & Behaviour	Ms D Bertin	dbertin@barnhill.school
Assistant Headteachers	Ms A Ahluwalia Mr D Hillman Ms N Lewis Ms I Ponnuraj Ms S Kichenside Mr A Mashida Ms J Panesar	aahluwalia@barnhill.school dhillman@barnhill.school nlewis@barnhill.school iponnuraj@barnhill.school skichenside@barnhill.school amashida@barnhill.school jpanesar@barnhill.school

Safeguarding contacts

You can email the safeguarding team on any of email addresses below:

Ms D Bertin (Designated Safeguarding Lead / DSL)	dbertin@barnhill.school
Ms K Bryans (DSL)	kbryans@barnhill.school
Ms S Kichenside (DDSL)	skichenside@barnhill.school
Ms C Kenny (DDSL)	ckenny@barnhill.school



Further useful contacts

We prefer for you to contact us by email. Please use staff email addresses if you need to contact staff directly. If you are unaware of a teacher's email address, please send your email to enquires@barnhill.school mentioning the staff name in the subject line.

Teachers are not in a position to check emails consistently throughout the day and the school does not expect work email to be checked during a teacher's personal time.

Teachers want to respond to parental queries at the earliest opportunity and will do their best to do so, however, the majority of teachers' time is taken up teaching and preparing lessons. Teachers' responsibilities extend beyond the classroom, and they may be unable to respond to you on the day a query is made. If you need to speak to a senior member of staff, please contact the email address above outlining your concern. We aim to respond to you as soon as possible and within 48 hours. Part-time staff may take longer to reply.

Heads of Year & Pastoral Support Managers (PSM)

Year 7	Ms Raheman TBC (PSM)	craheman@barnhill.school
Year 8	Mr Clyne Ms Connage (PSM)	cclyne@barnhill.school sconnage@barnhill.school
Year 9	Mr King Ms Gill (PSM)	Mmillington-king@barnhill.school dgill@barnhill.school
Year 10	Ms Clark Ms Dixon (PSM)	nclark@barnhill.school ldixon@barnhill.school
Year 11	Mr Watton Ms Melake (PSM)	swatton@barnhill.school smelake@barnhill.school
Head of Year – Sixth Form	Mr Shepherd	pshepherd@barnhill.school
Head of Year – Sixth Form	Ms Taylor	jtaylor@barnhill.school
Sixth Form Manager	Ms Fitzgerald	cfitzgerald@barnhill.school

Curriculum leads

Core / EBAAC Subjects

English & Literacy	Ms Petsopoulou	kpetsopoulou@barnhill.school
Mathematics	Mr Abdillahi	aabdillahi@barnhill.school
Science	Mr Thanikasalam	Sthanikasalam@barnhill.school
Geography	Ms Kean	kkean@barnhill.school
History	Mr Liddell	mliddell@barnhill.school
MFL	Ms Aguilera	iaguilera@barnhill.school

Additional Subjects

Art & Photography	Ms Balcomb	ebalcomb@barnhill.school
Business & Enterprise	Ms Newell	hnewell@barnhill.school
Computing	Mr Khan	okhan@barnhill.school
Drama	Mr Pilkington	gpilkington@barnhill.school
Life Skills	Ms Jumpp-Graham	cgraham@barnhill.school
Music	Ms Arnold	rarnold@barnhill.school
Physical Education	Ms Parsons	rparsons@barnhill.school
Social Science	Ms Swain	lswain@barnhill.school
Technology	Miss Luke	lluke@barnhill.school

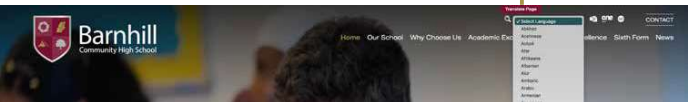
Speaking your language

Did you know you can translate the content from our website into different languages?

1. Select the world icon at the top of ANY page.



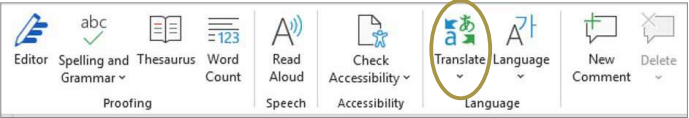
2. A drop down menu will appear from which you can use the scroll bar to navigate the list of languages and select the one you want to use.



3. The tool will translate the contents of the page into the selected language.
Please note the translator tool will not work on images or imported documents.

You can also translate using Word

Copy and paste any text into a Word document then highlight the 'Review' tab then 'Translate'



The Translator box will then appear on the right side of the screen from which you can select the language you want to translate from and to, by clicking on the arrows to reveal a drop down menu to scroll through the options.



To give feedback or any other general enquires email: enquiries@barnhill.school

Parental Feedback Form	Given on school events such as parents evening and information evenings.
Parent Teacher Evenings	Held yearly, these are superb opportunities to discuss your child's learning.
Annual Parents' Survey	An annual survey of all parents, this survey is carried out in the Spring or Summer Term.
School Events	Such as School Productions, Curriculum Evenings and Meet the Tutor evenings.



RESPECT

We understand that every person is important, and we respect everyone for whom they are



WISDOM

We admire the best of human achievements, and we aim to become experts



ASPIRATION

We enjoy challenges and we aspire to become better tomorrow than we are today



COMMUNITY

We take an active part in our community in order to create belonging, fellowship and identity



Barnhill
Community High School

🏠 Yeading Lane, Hayes, Middlesex UB4 9LE
✉ enquiries@barnhill.school
☎ 020 8839 0600 🌐 www.barnhill.school